



County Customer Satisfaction Survey

We thank you in advance for taking the time to complete this survey. Please use the enclosed pre-paid return envelope to send this form back when completed.

MARKING INSTRUCTIONS	
<ul style="list-style-type: none"> • Use a No. 2 pencil or a blue or black ink pen only. • Do not use pens with ink that soaks through the paper. • Make solid marks that fill the response completely. • Make no stray marks on this form. 	
CORRECT: ●	INCORRECT: ☑ ✕ ○

Services and Programs: The following list covers most basic services. Please indicate your level of satisfaction with each service.

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
1. General county services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Police protection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Fire protection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Trash pick-up	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Snow removal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. Water quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. Condition of county parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. Condition of county playgrounds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

County Government Information: Please indicate how often you or your household makes use of the following.

	Very Often	Often	Seldom	Very Seldom
9. County's Annual Report	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. County's website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
11. Direct contact with County employees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
12. County public access t.v.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
13. How often do you attend County's Council Meetings?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please turn the form over and continue on the back ---->

